Speech-based Virtual Assistant
Offer Natural, Intuitive Customer Self-Service Interactions through smart apps

- Deliver faster outcome in fewer steps
  Update your personal information anywhere from your phone
- Personalize your brand experience
  Virtual assistant unique to your customer service needs
- Enable self-service within the mobile app
  Unstructured inquiries can be handled from the app without deep rooted menus

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Beyond simple speech commands, Uniphore's Virtual Assistant engages customers in conversation.

Our solutions can be as interactive as you'd like; from simple service requests in the users' native language, to a continued conversation with multi-turn and contextual dialogs. Conversational dialog requires a complex set of technologies working together to deliver an effective and engaging user experience. Uniphore's Virtual Assistant abstracts the complexity offering natural, intuitive service interactions.

Key features:

- Authentication through Voice Biometrics to ensure security
- Advanced Noise Reduction and Silence Deduction
- Speech Recognition solutions built in 25 global languages and 150+ dialects
- Applications compatible with IVR based customer service and Mobile platforms - Android, iOS, Blackberry & Windows
- Highly scalable

"Consumers want natural language interactions with their customer service apps; the majority believes it would be easier than typing. Among consumers surveyed, 77% would like to have the option or would prefer to interact with mobile apps through a natural spoken conversation."

- Nuance Research Team

Uniphore Software Systems is the leader in Multi lingual speech-based software solutions. Uniphore's solutions allow any machine to understand and respond to natural human speech, thus enabling humans to use the most natural of communication modes, speech, to engage and instruct machines. Uniphore operates from its corporate headquarters at IIT Madras Research Park, Chennai, India and has sales offices in Middle East (Dubai, UAE) and Manila, Philippines.

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