






Company Overview

-  Incubated at IIT Madras in 2008
-  300+ employees
-  Global Presence
-  3x Growth YoY
-  Key Patents filed in Speech Technology

Conversational Service Automation Platform

- Transforming customer experience and agent productivity with Conversational AI, Workflow Automation and Robotic Process Automation
- Enterprise-grade SaaS platform
- Built-in integrations to Call Center Infrastructure
- 100 languages supported

Only Uniphore optimizes the full conversation.

MULTIPLE CUSTOMER SERVICE CHANNELS. MANY LANGUAGES. ONE CONVERSATION.



CONVERSATIONAL SELF-SERVICE

U-SELF SERVE

AGENT SOLUTIONS

U-TRUST

INTERACTION ANALYTICS

U-ASSIST

U-ANALYZE

CONVERSATIONAL SERVICE AUTOMATION PLATFORM

DRIVEN BY AI + NLP + RPA IN REAL-TIME



Our Solutions

- **U-Self Serve** - Deflect transactional interactions using Conversational AI across IVR, web and mobile to increase self-service automation rates and lower costs.
- **U-Trust** - Authenticate agents using voiceprint with zero friction to build customer trust and reduce contact center fraud.
- **U-Assist** - Deliver real-time in call alerts and agent guidance and automate after-call work summary and call disposition.
- **U-Analyze** - Get actionable insights from 100% of customer interactions to reduce customer churn, deliver smarter quality management and agent compliance.

Customers



Partners



Investors

