



Take control of your most valuable asset – the voice of your customers

For contact centers that want to leverage voice data for AI initiatives, U-Capture is the enterprise recording platform that gives you complete control over your voice and screen data. High-quality recordings with rich metadata are captured, archived and securely stored for easy access to all structured and unstructured data at any time. Fully open APIs give you the power to integrate AI-ready data across enterprise applications and embed complex compliance policies to meet regulatory requirements.

U-Capture's cloud platform reduces your cost of ownership and makes it easy to locate, annotate, replay, lock and export recordings.

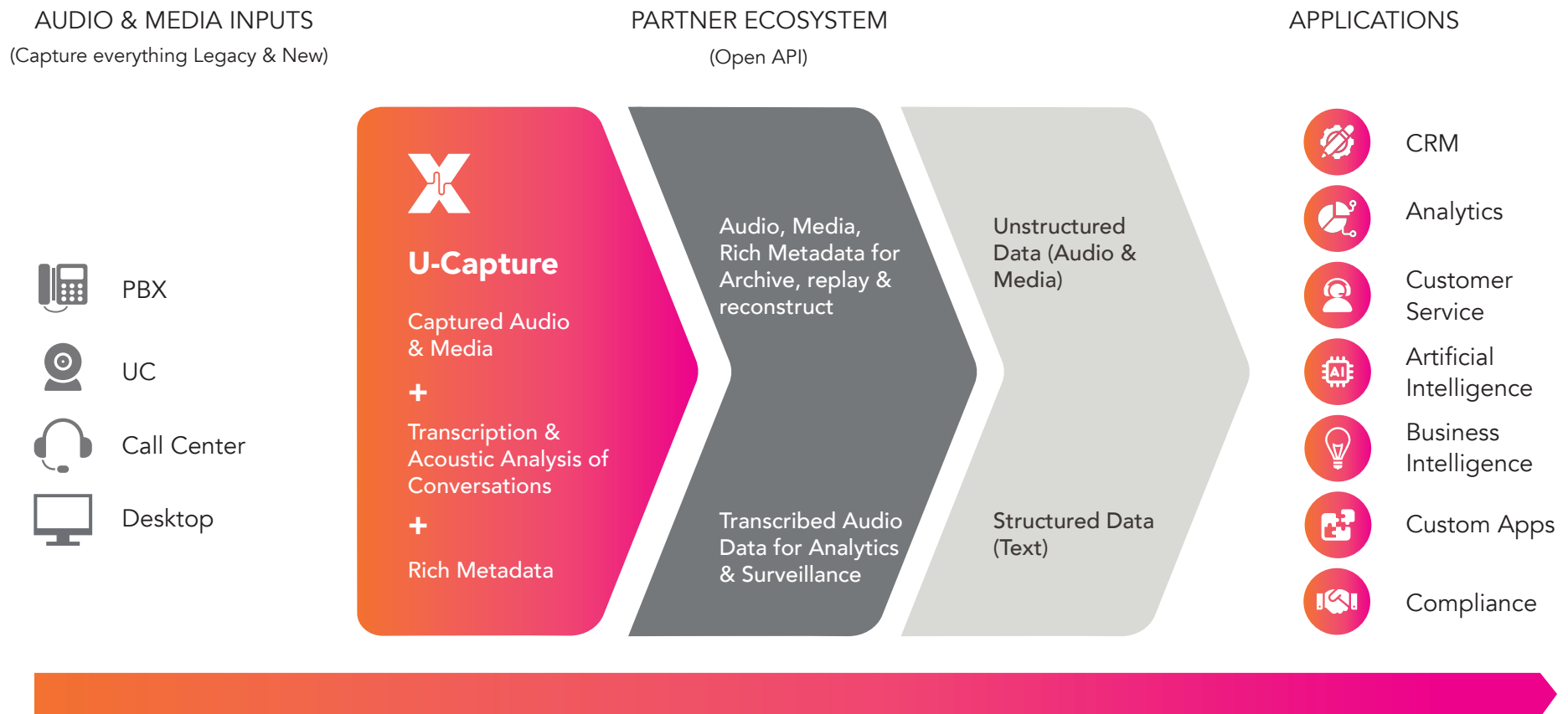
Unlock the full value of your recording data. With U-Capture, you get:

- Real-time access to voice, screen and available metadata fields
- Free and open APIs for full operational control with the ability to embed complex data and compliance policies
- End-to-end customer data sovereignty, with 100% control/access of your data
- High-quality recordings in non-proprietary format, so they can easily be used in other applications

U-Capture Offering:

- Bundled in – Compliance recording (voice and screen), standard transcription, live audio streaming, three-month storage.
- Add-on – U-Analyze Bolt for auto and manual quality management and additional storage.
- Cloud deployment as a default, on-premise option available.
- Includes migration of historical calls (additional storage will be charged separately).

U-Capture captures rich, high-quality voice data from every conversation, and from across your entire enterprise, whatever the location.



The Uniphore Difference: AI-ready data

U-Capture's recording capabilities improve automation and analytics by integrating structured and unstructured voice and screen data, including metadata, screen tags and full transcriptions, with enterprise AI applications.

U-Capture Features At-a-glance

Features	Bolt	Max
Full audio compliance recording solution	✓	✓
Search & Replay capability	✓	✓
Real-time transcription	✓	✓
100% open RESTful API access	✓	✓
PCI Compliance Enablement	✓	✓
Pause and Resume functionality	✓	✓
Advanced compliance tools for retention, storage and archiving	✓	✓
Screen recording		✓